

# POLICIES

1. **Smoking Policy** – Smoking is NOT allowed in the homes. If you choose to smoke outside, please pick up all cigarette butts...place in outdoor garbage can.
2. **Check In 3:30PM / Check Out 11:30AM:** Check in time may be delayed due to high occupancy. Full payment in advance, 30 days prior to check in date.
3. **Check In – Early \$25 Charge / OceanSide \$50 Charge** ..MUST OK with OFFICE.
4. **Lock Box:** Code is issued prior to arrival...*Call if you didn't receive one.*
5. **Departure:** Lock one key in the home and put one key back in the lock box.
6. **Minimum Stay:** All houses have a two night minimum stay, except holidays; three night minimum is required. (July 4<sup>th</sup>-four night min.)
7. **Pet Policy** - One pet per house unless permitted by management.
8. Pet fee is \$25. Per pet. Pets are not allowed on furniture. **No pet homes; Pets not allowed anywhere on or around the premises...some people have allergies.**
9. **Deposit:** All homes require a deposit which is fully refundable provided there is no damage, missing inventory or excessive cleaning or garbage. *Please report any damage to our office 355-2229 days or 812-3004 evenings...Thank you.*
10. **Return Check Fee:** \$35 per item.
11. **Payment:** Deposit (1/2) the total is required to secure a reservation. Deposit must be received within 14 days of making the reservation. Balance due 30 days prior to arrival check, cash, money order, or Credit Card (Visa/M/C) (30 day Cancellation).
12. **Cleaning Fee:** \$60 non refundable. Cleaning information in each home. Extra cleaning charge will be \$20 per hour.
13. **Laundry:** Wash all Sheets/Towels before leaving; cleaners need clean linens/towels to prepare for the next guests. L/Soap is provided for sheets/towels ONLY.
14. **Renters:** We rent to adults 21 years of age and older. No minor may enter into a rental agreement. Violators will be asked to leave without refund.
15. Croman's Hideaways reserves the right to refuse service to anyone. Prices are subject to change without notice
16. Please respect the rights of your neighbors with courteous behavior.....Thank you.
17. Please do not use neighbors' property to gain access to beach please... use only the posted beach access areas. Please do not park in the neighboring driveways. Any questions about parking call Barbara (503) 812-3004.
18. Beach Safety Rules/Cleaning information/Policies...please read (in binder/folder).
19. **BBQ:** Please clean the BBQ for the next guest. Pick up all outdoor garbage.
20. **Cancellation Policy:** *Full 30 day notice required.*

**Thank you ...Enjoy your stay.**